

Practitioners answered the following question:

What does our multi-agency work with neglect in Haringey look like when it is at its best?

- Working in network areas is really important for joint working. Relationships make more secure systems. Other professionals are doing this but not social care
- Challenging and constructive relationships – feedback with reflective practice
- More multi-agency training for improved understanding of roles and responsibilities
- Improved early help intervention and better isolation of resources
- Sharing of information about resources and services in team meetings etc
- Regular and clear information sharing regardless of the threshold of concern re the family.
- Professional attendance at core groups and other professional forums eg TAFs. “Adult mental health - we are looking at you?”
- Presence of an effective MASH/ SPA, with timely referrals made, good facilitating of conversations.
- Services being involved prior to escalation (sic.) to tier 3 intervention.
- Swift allocation and service will ‘own’ cases
- Good supervision.

- Transparency with service users and a positive outcome for the family.
- Team around the family meetings – clarifying the chronology and detailing the goal and intervention.
- Police taking police protection when there is significant neglect.
- Shared information systems.

They gave the following feedback about the workshop

1. What went well ?

- Interesting to share information with other disciplines
- Interesting workshop – needs to be repeated
- Very good workshop
- Meeting other professionals
- Multi-agency working
- Case studies
- Raised awareness of neglect/started conversations
- Tables mixed well
- Good to have attendance from schools sector
- Learnt about different agencies and what can be done to work with neglected children
- Good to hear about MASH
- Multi-agency attendance was very good

2. what could be done differently ?

- Enhancing the parental role – sensitivity / family links
- Promoting attachment in parents/ Video intervention
- Using cartoon images to discuss neglect

- Recognising maltreatment/parenting parents in an intensive way

3. interesting things to tell the LSCB ?

- more training days – frontline speakers
- request – please could the LSCB issue some guidance on how the forthcoming GDPR regs and effect of this on information sharing (Also to the voluntary sector)
- school should be the central fulcrum for document storage, communication and hosting meetings
- Still need to work closer with housing. Also better contacts; this should be shared. More feedback
- Worried about the red ragged cases that go straight to assessments regards the chronology aspect
- Need to think about under 5's for a discussion
- Need to have these meetings regularly - with different people
- Planning multi-agency training for GPs
- GP/childrens care joint. GP reports to conference

1. What might our combined response to neglect look like in detail (using the case studies)?

2. What are the real opportunities that we have in Haringey for what could be an effective multi-agency offer?