

Haringey Local Safeguarding Children Board – Serious Case Review Action Plan – Child R – 21 July 2016

Overview report: CONCLUSIONS & KEY LEARNING POINTS

This plan focuses on the recommendations made to Haringey Safeguarding Children Board in the Serious Case Review. All agencies have individual action plans identified through their Individual Management Reviews and which they have been implementing over the period of the SCR. The SCR Panel has been monitoring these **single agency recommendations service improvements** and action plans and the Board will continue to do so through its SCR Sub-group.

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Recommendation (1)	Action (2)	Lead (3)	Required evidence (4)	Completion date (5)	Date achieved (6)	Comments/Outcome (7)
<p>To seek reassurance that the Haringey MASH is functioning as an effective unit:</p> <ul style="list-style-type: none"> • which is led by an experienced manager; • where information is appropriately gathered, shared, assessed; • where Merlin notifications are reviewed and evaluated; • that such 	<p>Bi-monthly reporting to the MASH Strategic and operational Boards with quarterly updates to the Executive and 6 monthly reporting to the main Board</p> <p>Q3 Multi-agency audit is looking at MASH and will report to the Board on the areas highlighted in</p>	<p>Chair MASH Strategic Board</p> <p>Chair Practice and Performance Outcomes (PPO) Sub-group</p>	<p>Regular reporting against the MASH Improvement Plan overseen by the MASH Strategic Board and focused on the areas highlighted in the recommendation.</p> <p>Audit report indicates that all areas are addressed and that the partnership is working effectively in the MASH.</p>	<p>Bi-monthly</p> <p>December 2016</p>		<p>The MASH improvement plan is completed and now the improvements are being embedded into practice.</p> <p>The quarterly evaluation in November 15 has informed practice improvements.</p>

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<p>information is uploaded onto the agreed electronic recording system; and</p> <ul style="list-style-type: none"> that staff are fully aware of their roles and responsibilities in relation to current law and guidance on consent and information sharing 	<p>this recommendation</p> <p>Staff Briefings held in April/May 2016</p>		<p>Minutes of the MASH Strategic board are reported to the LSCB</p> <p>Outcomes from quarterly evaluations and a progress report on SPA / MASH provided to Board in September 2016</p>	<p>Completed</p> <p>Completed</p>		<p>The operation of the MASH is regularly reviewed by the Operational Working Group who report to the Strategic MASH Board.</p> <p>The Guide to Single Point of Access and MASH operational procedures are clear on consent and staff and partners have been briefed. With the separation of the SPA/ MASH staff roles and responsibilities have been made explicit, updates provided to the operational and strategic boards.</p>
<p>To ensure that the revised Haringey MASH protocol is circulated to all partner agencies, so</p>	<p>As above in relation to governance of the MASH Strategic Board with additional</p>	<p>Chair MASH Strategic Board</p>	<p>Q3 multi-agency audit should demonstrate evidence of dissemination and understanding.</p>	<p>December 2016 for auditing</p>		<p>The Operational Protocol is agreed and shared with virtual and actual partners. Briefings have taken</p>

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that professionals are fully aware of and conversant with the purpose, function and process of the MASH.	proposals about communication					place across the partner agencies.
<p>That the LSCB is assured that when Police are asked by Children’s Social Care to undertake a welfare check on a family that:</p> <ul style="list-style-type: none"> • There is an understanding between the two agencies as to what constitutes a ‘welfare check’; and • Police Officers are clear as to what is being expected of them when undertaking such checks 	Clear guidance to staff on what our expectations are of them when conducting a welfare check. Local discussions to agree protocol and clear guidance to staff on expectations when conducting a welfare check.	Chair PPO Sub-group	Audit of the agreed protocol and effectiveness of implementation between partners.	Report to December Board meeting to be provided with an update.		Welfare checks are only requested in exceptional circumstances with the approval of a senior manager, and only when the police require the attendance of a social worker in or outside of working hours.

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<p>10.4 Seek assurance that when clinicians consider that the possible or likely explanation for a child's presentation is that he/she has suffered non accidental injury:</p> <ul style="list-style-type: none"> • it is clearly stated to, and understood by partner agencies, in particular children's social care and the police; • there is a strategy discussion/meeting so that all information is shared and that plans are made with each party clear of their ongoing responsibilities with the focus on protecting not only the injured child, but also any other children in the family 	<p>Bearing in mind that police and CYPS action may need to be taken urgently to protect other children, medical staff should be as clear as possible in communicating the likelihood of non-accidental injury, recognising that this may not be definitive in the early stages of an investigation</p>	<p>Designated Doctor for Safeguarding Children and Young People on behalf of the the SCR Sub-group and reporting to the Executive of the Board</p>	<p>Audits of strategy meetings and medical reports demonstrating understanding and effectiveness.</p>	<p>October 2016</p>		

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The partner agencies are reminded that when it is evident that a child is likely to have suffered/is at risk of significant harm, a Strategy Meeting/Discussion is convened as a matter of urgency, including where such an incident occurs out of hours.	Strategy meetings rather than discussions should take place at the hospital in working hours, or outside of working hours when a child has suffered serious harm warranting admission to hospital. Partners are reminded that they can request a strategy meeting	Chair PPO Sub-group	Audits to provide evidence of timeliness in convening strategy meetings, and multi agency attendance.		July 2016	This is currently happening; need to ensure consistency of practice in all cases.
That a safeguarding children review is undertaken of the EDT, to provide reassurance to the Board that there is effective working together between partner agencies, and that the service is 'fit for purpose'	A review of the EDT service to undertaken considering roles/responsibilities and effectiveness	DCS	Report to the Board of the review and follow-up actions	Audit report by September 2016 Review report March 2017		Review has already been commissioned and completed, the timeframe for reporting to the Board in September 2016

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<p>That this Serious Case Review is brought to the attention of the Ministry of Justice and the Home Office so that:</p> <p>the judiciary is made aware of the importance of taking into consideration any safeguarding risks to the children of foreign nationals convicted of serious and violent offences, who are brought before the Extradition Court;</p> <p>Police and the Probation Services who are present at such court proceedings are reminded of their duty</p>	<p>Letter to the Chief Magistrate from the Chair of the Board outlining the issues and the report.</p>	<p>Chair of the Board</p>	<p>Response from Chief Magistrate outlining current practice and any actions arising in terms of guidance and training to the Extradition Court</p>	<p>September 2016</p>		<p>Matter raised pre-publication of the review with both Home Office and MoJ and agreed key role of the Chief Magistrate</p>

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under section 11 of the Children Act 2004 to ensure that their functions ' <i>are discharged having regard to the need to safeguard and promote the welfare of children.....</i> ' by informing Children's Social Care of such cases;						
For all Metropolitan Police Service portfolio leads to ensure Every Child Matters (ECM) Policy Training is refreshed ¹ .	Content and training schedule refreshed.	Met Police reps reporting to the SCR Sub-group and the Board	Training refresh cascaded to all commands and teams.	Update report to the Board December 2016		All new recruits currently receive relevant training. Front line staffs are reminded of their responsibilities. All extradition officers have refreshed their National Centre for Applied Learning Training (NCALT) training. The

¹ The Metropolitan Police Service has a responsibility to ensure that it is able to meet the needs of children and that all staff have the training, knowledge and skills to identify concerns that may impact on a child's well-being and safety. This will ensure that the children and young people living or visiting London are safe and able to enjoy and achieve in life.

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						<p>wider command has been briefed. 7 day supervision monitored is consistently high. Dip samples are made by DI/DCI once a month to ensure standards of CRIS reporting and investigation are good. Through Schengen workshops, Merlin reports and standards are raised not just within the command but the wider MPS.</p>