

Haringey Local Safeguarding Children Board – Serious Case Review Action Plan – Child O

Overview report: CONCLUSIONS & KEY LEARNING POINTS

This plan focuses on the recommendations made to Haringey Safeguarding Children Board in the Serious Case Review. All agencies have individual action plans identified through their Individual Management Reviews and which they have been implementing over the period of the SCR. The SCR Panel has been monitoring these **single agency recommendations service improvements** and action plans and the Board will continue to do so through its SCR Sub-group.

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Recommendation (1)	Action (2)	Lead (3)	Required evidence (4)	Completion date (5)	Date achieved (6)	Comments/Outcome (7)
<p>The Board should require the London Borough of Haringey to demonstrate that, where a child may be at risk of significant harm, investigations and consequent assessments are conducted and completed without delay and meet all procedural and good practice requirements. These will include</p> <ul style="list-style-type: none"> being consistently directed and managed by an appropriate senior officer 	<p>The Board is assured of:</p> <ul style="list-style-type: none"> the CYPS target of 100% assessments completed within statutory timescales implementation of the Assessment Protocol (as per WT, 2015) refreshed Threshold Guidance is being followed <p>Audit of child's voice Q1 2015/16 includes impact on assessment and planning</p>	Chair PPO Sub-group	<p>Quarterly monitoring via the Board Performance Scorecard.</p> <p>Q1 2015/16 Audit Report</p>	<p>Revised Scorecard in place by January 2016</p> <p>Report to the Board November 2015</p>		Children in need of support and protection are supported, protected and cared for at an early stage to deliver improved outcomes without delay

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<ul style="list-style-type: none"> seeing and consulting the child(ren) involved consulting with those who have parental responsibility making thorough checks with other agencies drawing on specialist advice when necessary keeping appropriate records 	<p>Audit of the child’s journey includes assessments and MASH.</p> <p>MASH Board monitoring ensures and ensuring arrangements are in place including the development of ongoing auditing.</p>		<p>Q4 2015/16 Audit report</p> <p>Quarterly MASH reporting to the Board.</p>	<p>Report to Board July 2016</p> <p>Written reports to the Board from January 2016</p>		
<p>The Board should require the London Borough of Haringey and the relevant NHS organisations to audit and report on their care planning arrangements for young people who are “looked after” by the local authority. This work should include consideration of</p> <ul style="list-style-type: none"> compliance with requirements for 	<p>Annual report to the Board on arrangements for Looked After Children in respect of care and health planning.</p>	<p>Director CYPS & CCG Children’s Commissioner</p>	<p>Annual report includes:</p> <ul style="list-style-type: none"> efficiency and effectiveness of placement planning and procurement, including joint commissioning arrangements and the appointment of advocates the role of the IRO is enhanced to challenge drift and delay and escalate concerns about the quality of service provision 	<p>Reporting cycle agreed January 2016</p>		

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<p>documentation and record-keeping, with particular reference to arrangements on admission to and discharge from care</p> <ul style="list-style-type: none"> Independent Reviewing Officer provision, to demonstrate that statutory requirements relating to the independence and authority of this role are met the arrangements for promoting the health of young people looked after by the local authority 	<p>Board Performance Scorecard includes agreed targets in relation to monitoring of arrangements for LAC.</p> <p>Auditing cycle for 2016/17 to include care planning via the PPO Sub-group</p>	<p>Chair PPO Sub-group</p> <p>Chair PPO Sub-group</p>	<p>- arrangements for health of LAC</p>	<p>Audit cycle agreed March 2016</p>		
<p>The Board should require the local authority and the relevant NHS agencies to demonstrate that they have made arrangements for taking and implementing decisions about the shared funding of provision for young people in need, and particularly those in the care of the local authority. These arrangements must take</p>	<p>Annual report to the Board</p>	<p>Director CYPS and Children's CCG Commissioner</p>	<p>Annual Report on monthly Complex Care Panel for joint funding agreement in place in Haringey. The panel provides assurance around high quality care planning and agreement for joint funding arrangements. Professionals attend to present and discuss cases as required prior to placement and to update</p>	<p>Reporting cycle agreed January 2016</p>		

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account of the issue, arising in this review, of families who have a GP outside the London Borough of Haringey.	Auditing process agreed through the PPO Sub-group	Chair PPO Sub-group	Plan in place to develop information on Haringey Clinical Commissioning Group (HCCG) website with regarding the process for applying for joint funding where responsibility for child lies with HCCG and a non-Haringey Local Authority	March 2016 for 2016/17 cycle	October 2015	
The Board should require the Metropolitan Police Service to demonstrate that the organisational changes they have made will effectively address the concerns that reports of child sexual exploitation were not adequately followed up.	Continued monitoring of arrangements through the Board CSE Strategy and related activity including CSE Sub-group, MASE meetings, MAP meetings and through the CSE Profile and according to the agreed Pan-London CSE Operating Protocol (May 2015)	Borough Commander	Effective reporting through MAP, MASE and CSE Sub-group and quarterly reporting to the Board via CSE Profile.	Ongoing	First CSE profile reported to the Board September 2015	Young people at risk of CSE are identified and protected and that perpetrators are prosecuted
The Board should incorporate into its work programme a review of the arrangements made for the	Board to commission a review and agree timetable via its Executive Sub-group delegating to PPO Sub-	Board Chair and Chair PPO Sub-group	Review report to the Board assuring of arrangements, highlighting gaps and making recommendations for the	Review commissioned and timescale agreed by		

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education of young people from Haringey who are unable to attend school because of long periods in hospital. That review should include an evaluation of how far those educational services are alert to the safeguarding needs of children and young people in hospital.	group for implementation		partnership.	January 2016		
The Board should satisfy itself that, where relevant, the Care Programme Approach is used reliably and effectively for young people from Haringey.	Annual Report on CAMHS to be made to the Board including Transformation work and detail of the use of CPA and feedback from children, young people and families.	Head of Safeguarding Whittington Hospital NHS Trust & Director of Nursing BEH-MHT	Report to Board includes progress on Transformation plans and the development of the CAMHS Transformation Board.	First report January 2016		Haringey CAMHS review undertaken between February & September 2015.
The Board should <ul style="list-style-type: none"> require all agencies to remind staff, in the light of the 	The Escalation Policy is available on the website but should be further promoted across the partnership to	Board Manager	Dissemination of the policy within specific communications. Questions about dissemination of this and other key documents	January 2016 review and ongoing		The Board's Escalation Policy was agreed and updated in January 2014 to ensure match with the London Child Protection

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<p>matters arising from this review, of the established arrangements for escalating safeguarding concerns to more senior managers, and, if necessary, to the LSCB Chair.</p> <ul style="list-style-type: none"> develop an audit programme across all agencies to evaluate the use and effectiveness of escalation arrangements 	<p>practitioners.</p> <p>Ensure clear review timeframes to ensure policy reviewed and agreed annually by the Board.</p> <p>Audit to be built into partnership audit cycle</p>	<p>Board Manager</p> <p>Chair of the PPO Sub-group</p>	<p>included in Section 11 audits</p> <p>Evidenced through Board agendas and minutes and the revised document with clear document control</p>	<p>January 2016</p> <p>March 2016 for 2016/17 cycle</p>		<p>Procedures Section 18.5 Professional Conflict Resolution.</p> <p>All practitioners are aware of the Escalation Policy and its appropriate application in their work to provide challenge and resolve problems.</p>
<p>The Board should review and re-issue its Risk Management Strategy to all partner agencies and require the agencies to report back on the dissemination and use of this guidance.</p>	<p>The Risk Management Policy is available on the website but needs review and promotion across the partnership to practitioners.</p> <p>Ensure clear review timeframes to ensure policy reviewed and agreed annually by the Board.</p>	<p>Board Manager</p> <p>Board Manager</p>	<p>Reviewed Risk Management Policy and Guidance with clear review process and timeframes.</p> <p>Use of Risk Management Strategy is built into agency annual reporting to the Board.</p>	<p>January 2016</p> <p>April 2016 and ongoing reporting</p>		<p>Effective risk management across the partnership results in improved safeguarding through clear and authoritative practice</p>

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The Board should ensure that guidance is available to all partner agencies dealing with situations where safeguarding concerns arise from the use of social media by young people, and that the use of that guidance is audited.	Board guidance developed. PPO Sub-group to develop auditing approach	Board Manager Chair PPO Sub-group	Guidance produced and disseminated.	January 2016 March 2016 for 2016/17 cycle		
The Board should arrange for the London Borough of Haringey to provide briefings and guidance to agencies on the role of the Local Authority Designated Officer.	Bi-annual reports from the LADO to the Board in place	LADO & Board Manager	Reports include analysis of awareness of the role: indication of contacts, advice given, referrals and substantiated allegations Guidance and briefings on the website and analysis of website traffic	1 st report July 2015 and ongoing By December 2015		Greater awareness and understanding of the role of the LADO results in timely and appropriate referrals and action to safeguard children and young people. LADO attended Board in July to update on developments including work on guidance and documentation and thresholds guidance for agencies.
The Board should ensure that it has continuing arrangements for evaluating the impact of Serious Case	Audit of SCRs and established tracker.	Chair SCR Sub-group	Full tracker in place and ongoing monitoring continues through SCR Sub-group.	March 2016 and ongoing		The Board is assured that learning from SCRs is meaningfully embedded in practice.

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Reviews on the quality and effectiveness of safeguarding arrangements in Haringey.	Establish practice impact project.		Report to the Board			Sub-group agreed progress on audit and project in September 2015